IT CENTRALIZATION AT UT KNOXVILLE

One Team. Connected Expertise. Greater Impact.

A stronger shared technology foundation, with expertise that stays close to the mission.

What's Coming Together

Unified IT at the University of Tennessee Knoxville isn't about replacing what works — it's about connecting three kinds of strength that already exist on our campus.

Colleges & Units
Local knowledge & relationships

+

Specialized IT
Teaching, research, & business expertise

+

OIT
Enterprise services & shared foundations

=

Unified IT
- coordinated accountability
- embedded partnership
- shared institutional capacity

One Model, Designed Around the Mission

The goal is the same one behind every phase of this work: let our people do their best work, supported by technology and teams that are easier to reach, better connected, and built to grow with us.

Shared Foundation
Security, identity, networks, infrastructure, and service management.

Embedded Expertise
Familiar partners remain close to faculty, students, researchers, and staff.

Joint Priorities
Colleges, units, and IT shape investments and capacity together.

What This Makes Possible

Protect
Coordinate security, resilience, and compliance.

Simplify
Create clearer, more consistent support pathways.

Scale
Use shared services and reusable capabilities.

Innovate
Free capacity for higher-impact teaching, research, and service.

Invest
Coordinate technology decisions and stewardship.

Develop
Connect staff, expertise, and career opportunities.

The Strategic Shift

Unified Does Not Mean One-Size-Fits-All

We will preserve service relationships, and protect research, labs, instruments, and specialist knowledge. We'll standardize where it improves service — and document and support justified exceptions everywhere else. As in every phase of this work, our priority is making sure faculty, researchers, and staff continue to receive excellent, well-resourced support.

More reliable, secure, and scalable technology that advances teaching, research, and the work of the university.
Academic and business leaders retain authority over mission priorities. Unified IT provides the coordinated people, platforms, and capacity to deliver them.

Learn more at oit.utk.edu/centralization