

# OIT Instructional Support & Services



## The Link Between Teaching and Technology

### What We Offer

OIT offers training and consultation on the thoughtful integration of technology in all of your teaching and research endeavors. Partner with OIT specialists in the areas of classroom technologies, graphic design, event recording, video, and software training. We are here to help you with:

- Online course support (Canvas)
- Assessment tools and apps
- Communication and collaboration tools
- Online lecture capture (Panopto)
- Accessibility in Canvas
- LiveOnline course delivery (Zoom)
- Applying varied course modalities: flipped, blended, online, and in-class
- Website development
- Interactive learning strategies (Materia, Kahoot)
- Digital media, video hosting; video, audio, and graphic solutions

Visit the OIT Instructional Support service pages for more on the services available to faculty.

[oit.utk.edu/instructional](https://oit.utk.edu/instructional)

### Workshops and Training

OIT workshops are targeted to help instructors and GTAs strengthen their instructional technology skills. Select from scheduled **live workshops**, or select **OIT self-paced learning** for over 30 popular online courses on Zoom, Canvas, and many research-focused topics.

[tiny.utk.edu/training](https://tiny.utk.edu/training)

#### Request Training for Your Team

Current OIT workshops can be scheduled for your department or class upon request. Gather a group of participants and we'll schedule a workshop to fit your calendar.

[tiny.utk.edu/oit-groups](https://tiny.utk.edu/oit-groups)

### Teaching & Learning Technologies

#### Online@UT (Canvas)

Canvas, UTK's course management system, provides an easy format for delivering course materials, creating assignments, assessing students, and posting grades. OIT provides comprehensive support for Canvas via workshops, individual or group consultations, and online documentation.

[oit.utk.edu/online](https://oit.utk.edu/online)

#### Exam Scanning and Scoring (Akindi Assessment)

Use Akindi Assessment, available in Canvas, to create and grade multiple-choice exams for in-person or hybrid classes.

[oit.utk.edu/akindi](https://oit.utk.edu/akindi)

#### Quiz and Question Importing (Akindi Importer)

Use the Akindi Importer to automatically detect and convert your Microsoft Word questions, then import to Canvas to create assessments.

[tiny.utk.edu/akindi-importer](https://tiny.utk.edu/akindi-importer)

#### Online Proctoring (YuJa Verity)

YuJa Verity is a bi-modal automated secure test proctoring platform integrated within Canvas to help protect the academic integrity of test-takers.

[oit.utk.edu/yuja-verity/](https://oit.utk.edu/yuja-verity/)

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### Training Development Services

OIT can partner with you to develop tailored training solutions, interactive online modules, and professional video production.

[oit.utk.edu/training-development](https://oit.utk.edu/training-development)

#### LinkedIn Learning

UT faculty, staff, and students have full access to LinkedIn Learning, an online library with thousands of courses on software, business, and creative skills. Assign courses to your students.

[oit.utk.edu/LiL](https://oit.utk.edu/LiL)

## Teaching & Learning Technologies

### Plagiarism Checking (Turnitin)

Turnitin is a plagiarism checker integrated within Canvas that delivers detailed similarity reports to instructors and students.

[tiny.utk.edu/turnitin](https://tiny.utk.edu/turnitin)

### LiveOnline@UT (Zoom)

Zoom allows faculty, staff, and students to have high-quality audio or video interaction from their computers and mobile devices. Zoom is UTK's preferred online synchronous course delivery tool.

[oit.utk.edu/liveonline](https://oit.utk.edu/liveonline)

### Technology-Enhanced Classrooms

OIT provides workshops, online training, and personalized support to help you learn to use classroom presentation equipment and software.

[classrooms.utk.edu](https://classrooms.utk.edu)

### Lecture Recording (Panopto)

Panopto is a cloud-based service that allows users to record, share, review, and edit video from their desktop, laptop, and mobile phones.

[oit.utk.edu/panopto](https://oit.utk.edu/panopto)

### Personal Response Systems

(Clickers, Mobile Devices, & Online Polling)

Students can respond to questions or polls regardless of the delivery mode, face-to-face or online.

[oit.utk.edu/clickers](https://oit.utk.edu/clickers)

### Web Survey Tools (Qualtrics)

OIT's web survey tools can go beyond just collecting research data. Qualtrics can be used to create instructional modules, forms, and assessments.

[oit.utk.edu/websurveys](https://oit.utk.edu/websurveys)

### Webcasting

Request video streaming of academic events such as classes, symposia, or special lectures. Video can be streamed live or archived for "on-demand" viewing. There is a cost for webcasting services.

[oit.utk.edu/webcasting](https://oit.utk.edu/webcasting)

### Digital Media Services

Digital Media Services (DMS) will digitize instructional content such as certain Bluray and DVD videos, articles, and book chapters for use in classes.

[oit.utk.edu/dms](https://oit.utk.edu/dms)

## Labs Support

### Reserve a Computer Lab

Faculty may reserve a computer lab for classroom instruction. Check lab availability online at [oit.utk.edu/labs/availability](https://oit.utk.edu/labs/availability). Available labs include Humanities 201 (Mac), Humanities 202 (Windows), and J.D. Tickle 403 (Windows).

[oit.utk.edu/labs](https://oit.utk.edu/labs)

## Online Teaching Strategies

### Online Instructor Toolkit

Learn how to apply an efficient process when preparing and teaching online courses, then explore an extensive list of supported software.

[oit.utk.edu/toolkit](https://oit.utk.edu/toolkit)

## File Sharing and Storage

### Cloud Storage

Faculty and instructors have access to cloud-based storage solutions through UT-issued Microsoft 365 accounts (OneDrive).

[oit.utk.edu/microsoft365](https://oit.utk.edu/microsoft365)

## Connect with Us

### OIT Instructional Support

[oit.utk.edu/instructional](https://oit.utk.edu/instructional)

### OIT HelpDesk

[help.utk.edu](https://help.utk.edu) • 865-974-9900

[oit.utk.edu/chat](https://oit.utk.edu/chat)

### Newsletters

Sign up to receive our online publications at

[oit.utk.edu/about](https://oit.utk.edu/about)

### OIT Instruction and Research

Receive monthly information for instructors and researchers on services, events, and workshops.

### IT Weekly

For instructors, staff, and campus leaders who want to stay informed about current technology news at UT.

### Follow OIT on X

Get real-time campus technology updates

[@UT\\_OIT](https://twitter.com/UT_OIT)