OIT INSTRUCTIONAL SUPPORT
The Link Between Teaching and Technology

Our Programs and Services

Request Instructional Technology Help

OIT offers training and consultation on the thoughtful integration of technology in all of your teaching and research endeavors. Partner with OIT specialists in the areas of classroom technologies, graphic design, event recording, video, and software training. We are here to help you with:

- Online (Canvas) course support
- Assessment tools and apps
- Communication and collaboration tools
- Online lecture capture (Panopto)
- LiveOnline course delivery (Zoom)
- Applying varied course modalities: flipped, blended, online, and in-class
- Website development
- Accessibility in Canvas
- Interactive learning strategies (Materia, Canvas)
- Digital media, video hosting; video, audio, and graphic solutions

Ready to get started? Visit the OIT Instructional Support service pages for more on the services available to faculty.
oit.utk.edu/instructional

Teaching & Learning Technologies

Online@UT (Canvas)

Canvas, UTK's course management system, provides an easy format for delivering course materials, creating assignments, assessing students, and posting grades. OIT provides comprehensive support for Canvas via workshops, individual or group consultations, and online documentation.
oit.utk.edu/online

Exam Scanning and Scoring (Akindi Assessment)

Use Akindi Assessment, available in Canvas, to create and grade multiple-choice exams for in-person or hybrid classes.
oit.utk.edu/akindi

Quiz and Question Importing (Akindi Importer)

Use the Akindi Importer to automatically detect and convert your Microsoft Word questions, then import to Canvas to create assessments.
tiny.utk.edu/akindi-importer

Online Proctoring (Proctorio)

Proctorio is an automated remote proctoring service that integrates with Canvas to help protect the academic integrity of test-takers.
oit.utk.edu/proctorio

Plagiarism Checking (Turnitin)

Turnitin is a plagiarism checker integrated within Canvas that delivers detailed similarity reports to instructors and students.
tiny.utk.edu/turnitin

Teaching & Learning Technologies Continued >

Workshops and Training

OIT's workshops are targeted to help instructors and GTAs strengthen their instructional technology skills. Select from scheduled **live workshops** over Zoom, or select **OIT self-paced learning** for over 30 popular online courses on Zoom, Canvas, and many research-focused topics.
oit.utk.edu/training

NEW: Training Development

OIT can develop customized training modules for your group by partnering with you on the design and development process.
oit.utk.edu/training-development

Request Training for Your Team

Any current OIT workshop can be scheduled for your department or class upon request. Gather a group of participants and we'll schedule a workshop to fit your calendar.
tiny.utk.edu/oit-groups

LinkedIn Learning (LiL)

UT faculty, staff, and students have full access to LinkedIn Learning, an online library with thousands of courses on software, business, and creative skills. Assign LiL courses to your students.
oit.utk.edu/LiL

T OFFICE OF INNOVATIVE TECHNOLOGIES

Teaching & Learning Technologies

LiveOnline@UT (Zoom)

Zoom allows faculty, staff, and students to have high-quality audio or video interaction from their computers and mobile devices. Zoom is UTK's preferred online synchronous course delivery tool.
oit.utk.edu/liveonline

Technology-Enhanced Classrooms

OIT provides workshops, online training, and personalized support to help you learn to use classroom presentation equipment and software.
classrooms.utk.edu

Lecture Recording (Panopto)

Panopto is a cloud-based service that allows users to record, share, review, and edit video from their desktop, laptop, and mobile phones.
oit.utk.edu/panopto

Personal Response Systems
(Clickers, Mobile Devices, & Online Polling)

Students can respond to questions or polls regardless of the delivery mode, face-to-face or online.
oit.utk.edu/clickers

Web Survey Tools (Qualtrics)

OIT's web survey tools can go beyond just collecting research data. Qualtrics can be used to create instructional modules, forms, and assessments.
oit.utk.edu/websurveys

Webcasting

Request video streaming of academic events such as classes, symposia, or special lectures. Video can be streamed live or archived for "on-demand" viewing. There is a cost for webcasting services.
oit.utk.edu/webcasting

Digital Media Services

Digital Media Services (DMS) will digitize instructional content such as certain Bluray and DVD videos, articles, and book chapters for use in classes.
oit.utk.edu/dms

Labs Support

Reserve a Computer Lab

Faculty may reserve a computer lab for classroom instruction. Check lab availability online at oit.utk.edu/labs/availability. Available labs include Humanities 201 (Mac) and Humanities 202 (Windows).
oit.utk.edu/labs

File Sharing and Storage

Cloud Storage

Faculty and instructors have access to cloud-based storage solutions through UT-issued Microsoft 365 accounts (OneDrive) and Google accounts (Google Drive).
oit.utk.edu/microsoft365 | oit.utk.edu/google

Online Teaching Strategies

Online Instructor Toolkit

Learn how to apply an efficient process when preparing and teaching online courses, then explore an extensive list of supported software.
oit.utk.edu/toolkit

Contact Us

OIT Instructional Support
oit.utk.edu/instructional

OIT HelpDesk
help.utk.edu • 865-974-9900 • oit.utk.edu/chat

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OIT Instruction and Research eNewsletter
Receive monthly information for instructors and researchers on services, events, workshops, and grant opportunities.

IT Weekly
For instructors, staff, and campus leaders who want to stay informed about current technology news at UT.

Get Real-Time Campus Technology Updates

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