Our Programs and Services

Request Instructional Development Help
OIT offers assistance with instructional technologies and personalized consultations for your courses. OIT instructional designers, graphic designers, video specialists, and trainers are here to help you with:

- Online course development
- Assessment strategies
- Communication and collaboration tools
- Instructional design and content organization
- Online lecture capture
- Applying varied course modalities: flipped, blended, online, and in-class
- Instructional video, audio, and graphics
- Website development
- Interactive learning modules
- Accessible course materials

Ready to get started? Visit the OIT Instructional Design & Support service pages for details and descriptions of the instructional development services available to faculty.

oit.utk.edu/instructional

Teaching Tools

Online@UT (Canvas)
Canvas, UTK’s course management system, provides an easy format and a variety of integrated tools to deliver course materials, facilitate student engagement, assign learning activities and assignments, assess students, and post grades. OIT provides comprehensive support for Canvas via workshops, individual and group consultations, and online documentation to enhance your use of Canvas.

oit.utk.edu/online

Technology-Enhanced Classrooms
OIT provides workshops, web-based training, and personalized support to help you learn to use classroom presentation equipment and software. Locate your classroom online, download instructions, attend a workshop, or schedule a personalized consultation.

classrooms.utk.edu

LiveOnline@UT (Zoom)
Zoom is a cloud-based video conferencing technology that allows faculty, staff, and students to have high-quality audio or video interaction in real time from their computers and mobile devices, including MacOS, Windows, iOS, and Android. Use Zoom to supplement any course by holding office hours. Zoom is UTK’s preferred online synchronous course delivery tool.

oit.utk.edu/zoom

Workshops and Training
OIT’s workshops are specifically targeted to help faculty and GTAs strengthen their instructional technology skills and enhance teaching. Select from scheduled live workshops conducted over Zoom, or to learn on your own, select OIT self-paced instructions for over 20 popular topics including Zoom, Canvas, and many research-focused topics.

oit.utk.edu/training

Request Training for Your Team
Any current OIT workshop can be scheduled for your department or class upon request. Gather a group of participants and we’ll schedule a workshop on your schedule.

tiny.utk.edu/oit-groups

LinkedIn Learning (LiL)
UT faculty, staff, and students have full access to LinkedIn Learning, an online library with thousands of courses on software, business, and creative skills. Use LiL for personal development, or assign videos or courses to your students.

oit.utk.edu/LiL

Teaching Tools Continued >
Teaching Tools

Personal Response Systems
(Clickers, Mobile Devices, & Online Polling)
Students can respond to questions or polls regardless of the delivery mode, face-to-face or online.
oit.utk.edu/clickers

Lecture Recording (Panopto)
Panopto is a cloud-based service that allows users to record, share, review, and edit video from their desktop, laptop, and mobile phones.
oit.utk.edu/panopto

Exam Scanning and Scoring
Use Akindi, a web-based exam tool, to create and grade multiple-choice exams. Akindi can be accessed through your Canvas courses.
oit.utk.edu/akindi

Online Proctoring
Proctorio is an automated remote proctoring service that integrates with Canvas; Proctorio uses machine learning and facial detection technology to help protect the academic integrity of test-takers.
oit.utk.edu/proctorio

UniCheck
Unicheck is the plagiarism checker integrated within Online@UT (Canvas). It verifies the originality of submitted texts or documents and delivers detailed similarity reports to instructors and students. To learn more about creating a Unichecked assignment in Canvas, visit this page.
tiny.utk.edu/unicheck

Web Survey Tools
OIT’s web survey tools can go beyond just collecting research data. Qualtrics can be used to create instructional modules, forms, and assessments.
oit.utk.edu/websurveys

Webcasting
Request video streaming of academic events such as classes, symposia, or special lectures. Video can be streamed live or archived for “on-demand” viewing. Archived webcasts are hosted in online catalogs, and you control the access to your hosted content. There is a cost for webcasting services.
oit.utk.edu/webcasting

Digital Media Services
Digital Media Services (DMS) will digitize instructional content such as Blu-ray and DVD videos, articles, book chapters, audio tapes, slides, and videos for use in classes.
oit.utk.edu/dms

Labs Support

Reserve a Computer Lab
Faculty may reserve a computer lab for classroom instruction. Check lab availability online at oit.utk.edu/labs/availability. Available labs include Humanities 201 and Humanities 202.
oit.utk.edu/labs

File Sharing and Storage

Cloud Storage
Faculty and instructors have access to cloud-based storage solutions through UT-issued Microsoft 365 accounts (OneDrive) and Google accounts (Google Drive).
oit.utk.edu/microsoft365 | oit.utk.edu/google

Online Teaching Strategies

Online Instructor Toolkit
Learn how to apply an efficient process when preparing and teaching online courses, then explore an extensive list of supported software.
oit.utk.edu/toolkit

Online TLC (Teaching and Learning Certificate)
OIT is partnering with OLAP (Online Learning & Academic Programs) to create an 8-10 week asynchronous self-paced workshop to step you through developing and teaching an online course. Coming Fall 2021.
oit.utk.edu/onlineTLC

Contact Us

OIT Instructional Support
oit.utk.edu/instructional

OIT HelpDesk
help.utk.edu • 865-974-9900 • oit.utk.edu/chat

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OIT Instruction and Research eNewsletter
Receive monthly information for instructors and researchers on services, events, workshops, and grant opportunities.

IT Weekly
For instructors, staff, and campus leaders who want to stay informed about current technology news at UT.

Get Real-Time Campus Technology Updates

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