Request for Information

Learning Management System (LMS)
Section I: Overview

The University of Tennessee seeks information about enterprise-level Learning Management Systems (LMS) specifically designed for teaching and learning in higher education.

As the state’s land grant, research-intensive institution, the University of Tennessee, Knoxville, is a university on the move. U.S News & World Report ranks UT forty-seventh among all public universities in the nation. By attracting the best and brightest students and leading faculty, we are on track to join our peers in the nation’s Top 25. An aggressive roadmap guides our journey. We are improving undergraduate and graduate education, research, support for faculty and staff, our campus infrastructure, and our resources.

This Request for Information (RFI) gives vendors an opportunity provide documentation of their product's features and functions, technical configuration and deployment options, available licensing options, and the ability to meet the requirements listed in Section II. No prices are solicited as part of this RFI, nor should any be provided. Lack of participation or response to the RFI will not preclude any vendors from any opportunities to bid on future Learning Management System initiatives.

Any questions about this process or the requirements must be in writing and forwarded to Mr. Brad New via email at bnew@tennessee.edu.

Section II: RFI Requirements

Initial responses to this RFI should be delivered in electronic format. Written responses should address as many of the features requested below as possible. Responders to this RFI should provide a detailed description of the overall features of their LMS solution.

A. LMS Requirements

Responses to this RFI must provide an overview of the following broad feature categories. This list is not exhaustive and serves a guideline for the requested product demonstration.

Communication:
- Announcements
- Notification of activity in course
- Email
- Student and faculty profiles
- Photo course roster
- Discussion Boards, Blogs, Wikis
- Course calendar
- Integration with or ability to integrate with Zoom Videoconferencing

**Course/Content Management:**
- Ability to associate rubrics with assignments
- Ability to survey and poll
- Calendar links to assignments and activity due dates
- File storage across courses
- Assignments with plagiarism detection
- Batch upload and download of files
- User analytics
- Audio/video recording
- Customizable layout and design
- Drag and drop content creation and content management
- HTML editor
- Visual WYSIWYG editor
- Exam and quiz administration
- Flexible grading options
- Partial point credit
- Randomization of test question order
- Test banks
- Flexible, robust gradebook features
- Flexible group management functions
- Conditional release of content
- Ability to assign observers to students
- Ability to integrate closed captioning for video and audio content
- Fully ADA compliant
- Ability to integrate with external applications such as Google, Office 365
- Ability to integrate with VitalSource Course Content
- Mobile application availability for all mobile operating systems
- Ability to integrate with Zoom Videoconferencing
- Ability to integrate with MediaSite and MyMediaSite
- Outline all certified integrations with external learning tools.
- ePortfolio creation

**B. Licensing Options**

Provide information on all available product licensing options without specific costs (Software License, FTE, Headcount, Hosted, SaaS, On-Premise Hosted).
C. Demonstration Requirements

Select responders may be asked to provide a one to two-hour demonstration of the LMS solution for a wide audience via a web presentation/demonstration that can be recorded and replayed in order to reach the widest audience possible. The demonstration should provide an overview of the LMS solution and provide participants with an overview of the user experience from a faculty and student perspective. The format of the presentation/demonstration should allow ample time for questions.

Section III: Submission Instructions

Upon releasing the Request for Information to the public, all communication between potential bidders and the University of Tennessee must be handled through the University of Tennessee’s Purchasing Department at the address listed below. Vendors considering response should register their intent with the Purchasing Department as quickly as possible in order to be included in any additional correspondence regarding this RFI. All questions or requests for clarification regarding this RFI must be received by the Purchasing Department no later than five (5) days prior to proposal submission date. All questions and answers will be distributed to all known interested vendors at the same time as quickly as they can be processed.

Responses Due at Purchasing Office October 20, 2015

Attention: Brad New
The University of Tennessee
Purchasing Department
5723 Middlebrook Pike
Knoxville, TN 37921-5946
bnew@tennessee.edu