Having Clicker Technology Challenges?

Student Update

The overall issue of TurningPoint Cloud Participant Lists syncing with our Learning Management Systems has been resolved. You should receive points once your Instructor exports session data from previous and current class sessions to the Blackboard Grade Center or Canvas Gradebook. If you are not receiving points, please verify all items below:

1. You are attending class
2. Your device is on the correct channel
3. Your device is working properly (there is a check mark beside your response within the device's LCD screen, which confirms that your response was recorded by your Instructor's receiver). See device User Guides below.
4. You are using the device that you have registered within your Turning Account
5. Your device is NOT on your Instructor's Unassigned Devices listing

If you have verified all items and still have not received points within the Blackboard Grade Center, contact the HelpDesk at 865-974-9900 or http://help.utk.edu.

Clicker Device User Guides

NXT Device User Guide
NXT2 Device User Guide
QT Device User Guide
QT2 Device User Guide