ResponseWare at UTK – Student Guide

Your instructor may give you the choice of using the Turning Technologies ResponseCard (clicker) or ResponseWare as your classroom response device. ResponseWare will allow you to use your web-enabled mobile device as a virtual ResponseCard. **You must purchase a license in order to use ResponseWare in the classroom.** Like the ResponseCard (clicker), ResponseWare must also be registered in Blackboard.

**NOTE:**
1) If you have more than one class using clicker technology, you may need to purchase the ResponseCard (clicker as well as a ResponseWare license).
2) If you do not have an unlimited data plan, you may incur a connectivity charge from your cell phone carrier. Neither UTK nor Turning Technologies is responsible for any charges you may incur!

**Create a ResponseWare Account**
1. Go to: [https://account.turningtechnologies.com/account/](https://account.turningtechnologies.com/account/)
2. **Click Create Account**
3. On the Turning Account webpage, enter your email (use your vols.utk.edu email address)
4. Click Next
5. A confirmation will be sent to your email.
6. Once you receive this, click on the link in the email to complete the account setup.
7. At the next screen, enter your name and email address
8. Leave User ID Blank
9. Under **Role**, select **Participant**
10. Create a **password** for your **Turning Account**, which must include:
    1. 8 characters
    2. 1 lower and 1 upper case letter
    3. 1 number
11. Click **Create Account**

**Purchase a ResponseWare License**
1. Go to [https://store.turningtechnologies.com/](https://store.turningtechnologies.com/)
2. Log in to the Turning Account

**NOTE:** *If you are using a public computer and don’t see “Sign In” at the top of the screen, close the browser and reopen to log out the previous user*

3. Insert the UTK school code (**1kQB**) and click the arrow to Submit
4. Go to the ResponseWare section to select and purchase the desired term of use
5. Click **Add to Cart**, and close window
6. To check out and purchase your license, click on the **Shopping Cart** icon at the top of the page and select **Checkout**
Register the Device ID into Blackboard

1. Go to: online.utk.edu and login to your Blackboard course
2. Click on the Tools link
3. Scroll to the Turning Technologies Registration Tool
4. Register your ResponseWare ID
5. Enter your email address and password that you used when purchasing your ResponseWare license.
6. If successful, you will receive a message stating that your ResponseWare ID has been registered. You should see your ResponseWare ID listed under My Registered Devices.

Using ResponseWare via App

With your ResponseWare license, you can use any web-enabled device to respond to polling in class, including smartphones and laptops (instructions for using laptops are below). To use your phone, download the free app for either iOS or Android phones, available in the Google Play Store (Android) and the App Store or from iTunes (iOS). If downloading to an iPad, click the iPhone option to access the application. You may also go to rwpoll.com via an Internet browser on your mobile device. (On Android phone, switch to desktop view).

1. Open the ResponseWare app on your device
2. Tap the menu option in the left-hand corner of the screen
3. Tap Sign In, Enter your Turning Account email and password information and tap Sign In again
4. Enter your Turning Account email and password information and tap Sign In
5. Enter the Session ID provided by your instructor, and tap Join Session.

NOTE: You will not be able to connect to a session until your Instructor has activated the session ID.

6. To respond to questions/vote, select a letter/number option from the bottom of the screen
   a. You may change your response while polling is still open. Your last response before polling is closed is what will be recorded
   b. You might get kicked out of a session if you have been inactive in ResponseWare for some time. You can prevent your phone/tablet from locking during a presentation by opening the
ResponseWare app, tapping the **Menu** icon, going to **Settings**, and tapping the button next to **Prevent Auto-Lock**.

**Using ResponseWare via Laptop**

1. Open a web browser (e.g., Internet Explorer, Firefox, Opera, Safari), and go to:  
   [http://responseware.turningtechnologies.com](http://responseware.turningtechnologies.com)

2. Click **Sign In** in the right-hand corner of the screen.
3. Enter the **Session ID** provided by your instructor, and click **Join Session**.

   **NOTE:** *You will not be able to connect to a session until your Instructor has activated the session ID.*

4. When polling has opened, the question will display on your screen. Select an answer option from the choices at the bottom of the screen. If polling is closed, the screen will display “Polling Closed”

5. If responding with a text-based answer, enter the text and click **Submit Essay**.
6. The results for all participants will be displayed after polling has closed.

   **NOTE:** *If you are using a device that doesn’t support Ajax, JavaScript or HTTP requests, then you may have a Refresh button that you will need to press to advance to the questions and the results after polling is opened and closed respectively.*

7. While on the response screen, click **Disconnect**. You will now be prompted to confirm that you wish to disconnect from the session.
8. For more detailed instructions on mobile device use, please download the ResponseWare User’s Guide at [http://itc.utk.edu/classrooms/clickers/ResponseWareWeb-UG-Part](http://itc.utk.edu/classrooms/clickers/ResponseWareWeb-UG-Part)