Registering and Using Clickers at UTK - Students

To receive points in your class when using a clicker, you must complete all of the following steps:

1. Have one of the clicker devices pictured below (left to right: NXT, NXT2, QT or QT2).
   You may purchase a QT2 device (far right) from The VOLSHOP.

2. Create a Turning Account and register your clicker.
3. Verify your registration.
4. Set your clicker to the correct channel for each class.
5. While polling is open, press the button corresponding to your answer choice.

Purchase your clicker

When you purchase a QT2 clicker from The VOLSHOP, there will be a small card inside the box, which has your license code in red text.

DO NOT THROW AWAY YOUR CARD!

Note: If you already own one of clickers shown below, then you will need to buy a Turning Account subscription from The VOLSHOP before you can create your account. If you purchased a subscription in the past, you can verify your expiration date at https://student.turningtechnologies.com.
**Create a Turning Account**

You must register your device once within Canvas. When you register your device in a single Canvas course, the registration will be populated to all of your Canvas courses.

1. Login to Canvas and Select a course in which you will be using clickers.
2. Select Modules from the Canvas course navigation pane
3. Select Turning Technologies Account Registration.
4. Enter your UTK email address netid@vols.utk.edu
5. Select Create an account if you haven’t created one before, otherwise select Sign In.
   a. Check your UTK email for a new message from Turning Technologies.
   b. Confirm your email address.
   c. Complete the required information within the Account Information form.
      i. Role is **Student**.
      ii. Market is **Higher Education**.
6. In the **Subscriptions** section, enter the code printed on the Turning Account card either included in your clicker box or separately purchased. You can also see your expiration date under your subscription type.

7. Select **Redeem**.
8. In the **Response Device** section, enter the 6 digit Clicker Device ID printed on the back of your device. **NOTE:** The letters are A – F and the numbers are 0 (zero) – 9.

![Response Devices](image)

9. Select **Add**.

10. Under the **Learning Management System** section, you should see a green check mark under Canvas.

![Learning Management System](image)

**Verify your Turning Account Registration**

You must see 3 green checkmarks next to the 3 sections before signing out. If not, visit the steps above to verify the status or your registration or update your Turning Account.

**NOTE:** There can be a grey X under Device if your instructor allows the use of mobile devices (smartphone, tablet, or laptop) and you do not own a clicker.
If the green check is missing next to your **Learning Management System** section, try clicking on the module link again in your Canvas course. The Turning window should open in the same window as Canvas, if it does not inform your instructor that the module is not working as intended.

**Using your clicker**

**Set your channel**

To submit responses, your clicker must be set to the same radio frequency (Channel) as your instructor’s receiver when you are in class:

- Remove the clear tab from the battery compartment in back of the device (if you haven’t done so already).
- Press the Channel button.
- Enter the two-digit channel number provided by your instructor.
- Press the Up-Arrow button under ‘OK’ which appears on the lower right corner of the LCD screen.

You have successfully set/changed the channel for your class. Your device is now in Presentation mode and ready for polling.

**Responding to a Question**

When the instructor asks a clicker question, press the button on the clicker corresponding to the answer of your choice. You can change your answer as long as polling is still open (indicated by the Green ‘Polling Open Button’ visible within the instructor’s presentation. Remember that to receive credit for your responses, you must create a Turning Account and register your clicker.

**Note:** You do not have to turn the clicker on before responding to a question. Similar to a television remote, it is always on. The LCD screen goes blank to preserve battery life. When polling is open (Green), simply press the button corresponding to your answer choice.